

2024 NHS Staff Survey for bank only workers

The NHS Staff Survey for bank only workers is carried out every year to improve the experiences of in-house bank workers across the NHS, with questions aligned to the NHS People Promise.

Nearly **25,000** bank only workers from **154** NHS organisations* took part in the 2024 survey.

Moving to permanent contracts



30%

of bank workers said they are planning or considering moving to a permanent contract at their current organisation in the next 12 months



27%

2023

Experience of physical violence



25%

of bank workers experienced at least one incident of physical violence in the last 12 months from patients / service users, their relatives or other members of the public



24%

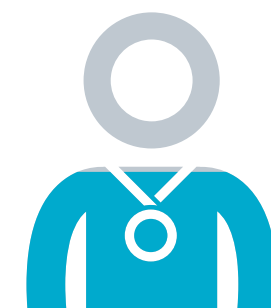
2023

Feeling valued



48%

of bank workers were satisfied with the extent to which their organisation values their work



47%

2023

Career development



46%

of bank workers said there are opportunities for them to develop their career in their organisation



48%

2023

Work-life balance



71%

of bank workers said they achieve a good balance between their work life and their home life



69%

2023

*Results based on 143 NHS Trusts only

The **highest quality** person centred care for all, **always.**

