MEDICATION

COMMUNITY MENTAL HEALTH

The 2024 survey collected the views of over 14,600 users of community mental health services. Feedback came from a sample of service users who were seen by someone face-to-face at the trust, via video-conference or via telephone call between 1st April and 31st May 2024.

PHARMACY

+

29% of service users receiving medication for their mental health needs said the side effects of their medication was not discussed with them

UP

2%

SINCE 2023

41%

of service users receiving medication for their mental health needs were 'definitely' told what will happen if they stop taking their medication

WAITING TIMES

42%

of service users said that their mental health got worse while they

> waited for treatment

> > DOWN

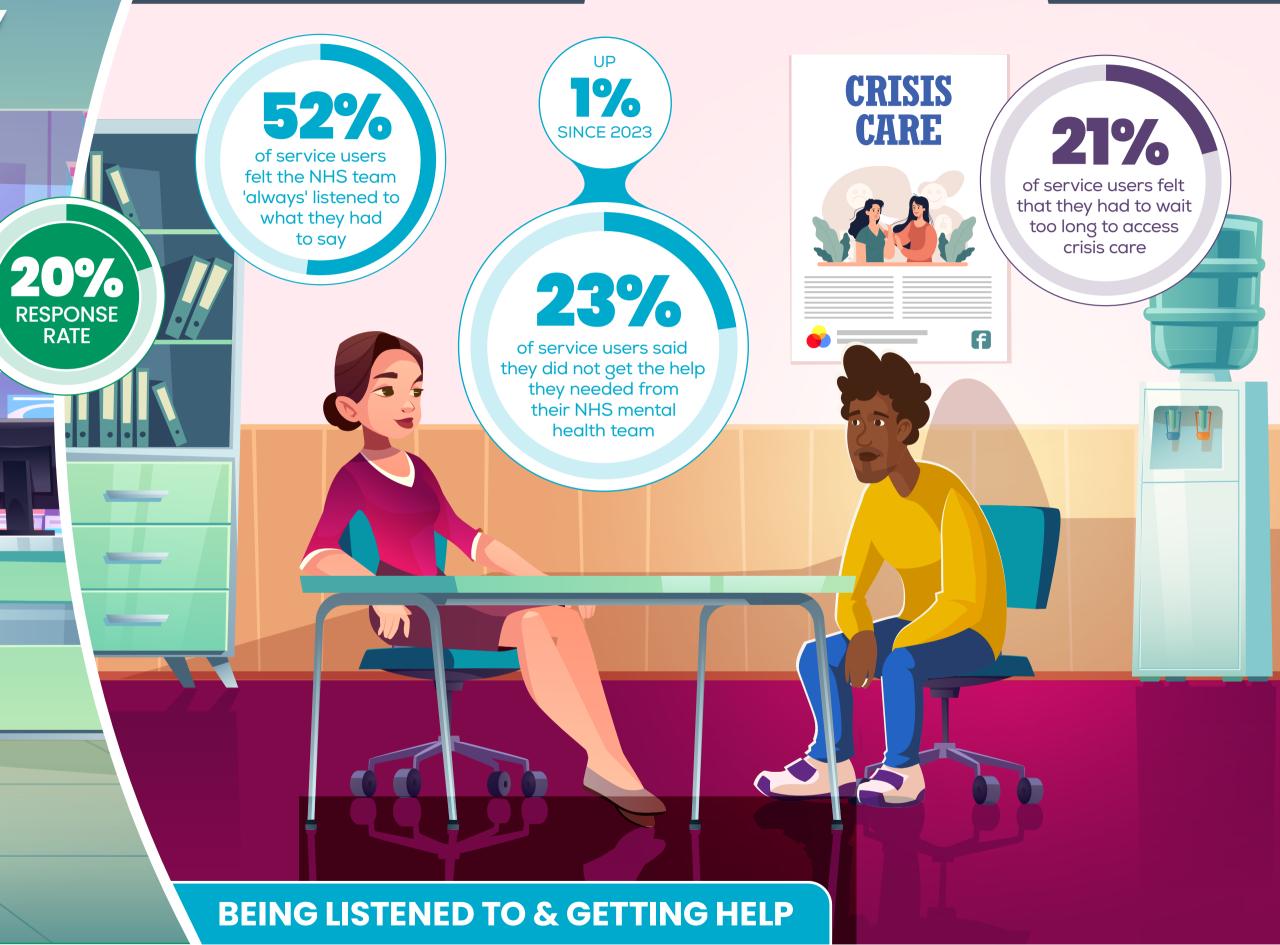
2%

SINCE 2023





CRISIS CARE SUPPORT



The highest quality person centred care for all, always.