

# ISO 20252 - Statement of Applicability

Picker Institute Europe is a social research organisation. Picker is a not-for-profit organisation and registered Charity specialising in evaluating the areas of health and social care that matter most to people, producing actionable and insightful results to drive advances in standards and to assist health and social care organisations improve the quality of care. We deliver our services primarily to the public sector and charitable organisations throughout the UK although we do operate internationally and work with private sector clients.

Picker has elected to be attested to ISO 20252:2019 in accordance with Annexes A, B, D, E and F. Picker has elected to exclude Annex C from attestation. Details of Picker attested annexes are described as follows:

Annex	Attested	Excluded	Explanation	Owner
Annex A – Sampling, including access panels	Yes	A4.3.2, A4.5, A4.8.1.2, A4.8.2, A.5	Picker uses external access panel providers	Chief Research Officer
Annex B – Fieldwork	Yes	B.5, B7.2		Chief Research Officer
Annex C – Physical observation		All	Picker currently do no work of this nature	
Annex D – Digital observation	Yes	D3.3	Subcontractors may be used for digital observation	Chief Operations Officer
Annex E – Self completion	Yes		Subcontractors are used for paper questionnaires and manual data entry	Chief Operations Officer
Annex F – Data management and processing	Yes			Chief Operations Officer

Authorised by:



Chris Graham  
 Chief Executive Officer  
 Date: 01/12/22