

NHS Staff Survey 2021

The NHS Staff Survey is the largest collection of feedback from people working in the NHS. It gathers views on staff experience at work, and almost 650,000 staff from 280 NHS organisations* took part in the 2021 survey.

The 2021 survey has been refreshed and enhanced to include new questions and scores aligned with the seven elements of the NHS People Promise, providing an even better way to measure and track staff experience across the NHS in England.



68%

of staff said their immediate manager cares about their concerns.

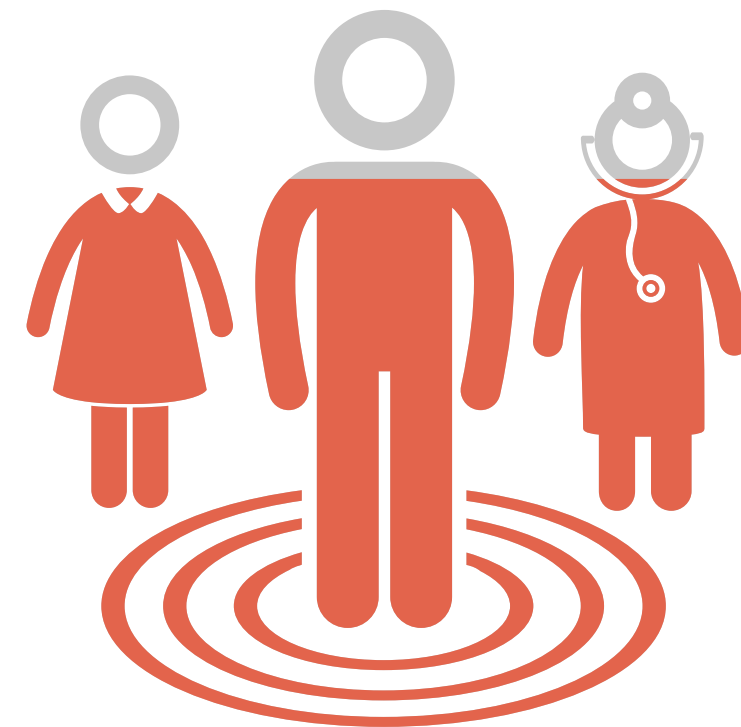


69%

of staff said they felt valued by their team

*Statistics based on NHS Trusts only

PERSON-CENTRED CARE



76%

of staff said that care of patients/service users is their organisation's top priority

2020



79%

WORK RELATED STRESS



47%

of staff have felt unwell as a result of work related stress during the last 12 months

2017



38%

MOTIVATION



67%

of staff said they are enthusiastic about their job

2017



74%

STAFFING LEVELS



27%

of staff said there are enough staff at their organisations for them to do their job properly

2020



38%

The **highest quality** person centred care for all, **always**.

This survey was designed and coordinated by Picker for NHS England and NHS Improvement: www.nhsstaffsurveys.com/results

