

NHS Staff Survey 2020

The NHS Staff Survey is the largest collection of feedback from people working in the NHS. It gathers views on staff experience at work, and more than 595,000 staff from 280 NHS organisations* took part in the 2020 survey.

New for the 2020 survey, staff were asked about their experience during the Covid-19 pandemic.



36%

of staff were required to work remotely/from home due to the Covid-19 pandemic



34%

of staff worked on a Covid-19 specific ward or area at any time

*Statistics based on NHS Trusts only

PERSON-CENTRED CARE



79%

of staff said that care of patients/service users is their organisation's top priority



WORK RELATED STRESS

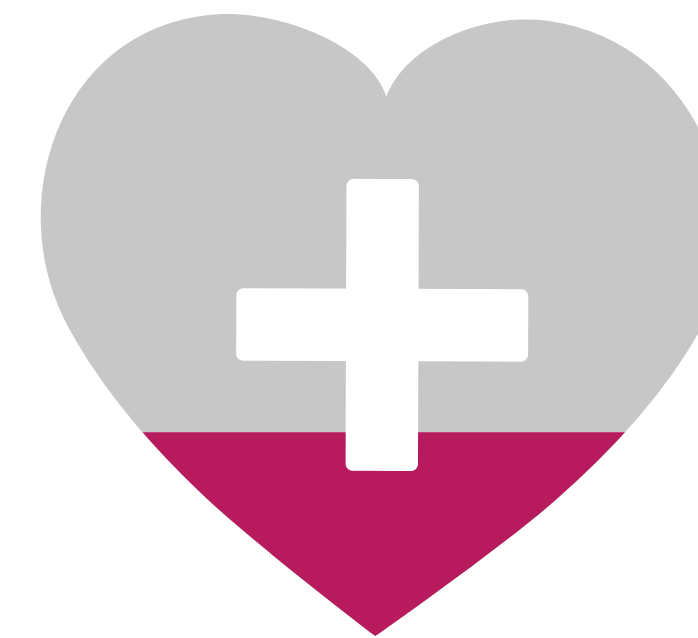


44%

of staff have felt unwell as a result of work related stress during the last 12 months

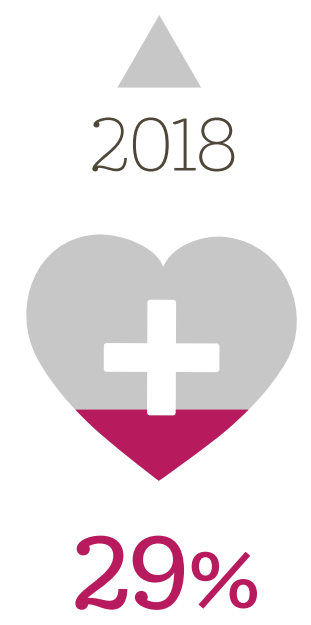


HEALTH & WELLBEING



33%

of staff said their organisation takes positive action on health and well-being

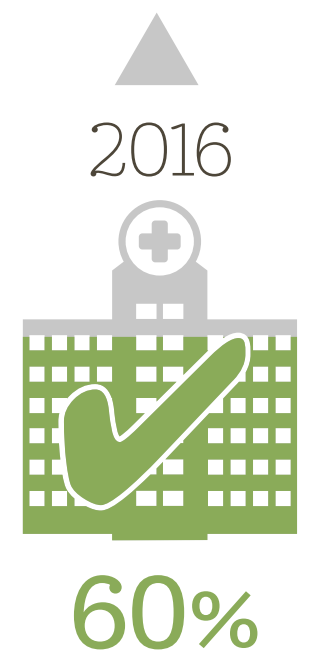


RECOMMENDATION



67%

of staff would recommend their organisation as a place to work



The **highest quality** person centred care for all, always.

This survey was designed and coordinated by Picker for NHS England and NHS Improvement: <http://www.nhsstaffsurveyresults.com>

