# NHS Staff Survey 2019

The NHS Staff Survey is the largest collection of feedback from people working in the NHS. It gathers views on staff experience at work, and more than half a million staff from over 300 NHS organisations took part in the 2019 survey.

569,440 staff responded to the survey



## PERSON CENTRED CARE

77%

of staff said that the care of patients/
service users is their organisation's top priority



# **WORKING HOURS**



56%
of staff worked additional unpaid overtime each week



## HEALTH & WELLBEING

40%

of staff reported feeling unwell as a result of work related stress in the last 12 months



# **MANAGEMENT**



71%
of staff were satisfied
with the support
they get from their
immediate manager



# FEELING VALUED



48%

of staff were satisfied with the extent to which their organisation values their work





42%

**3** Picker

The **highest quality** person centred care for all, **always**.