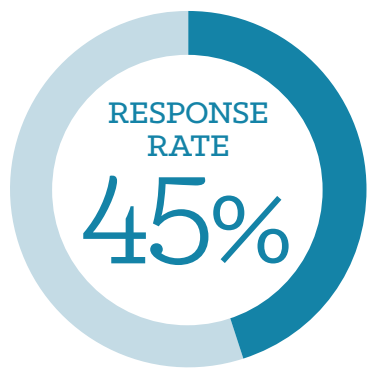


Adult Inpatients Survey 2019

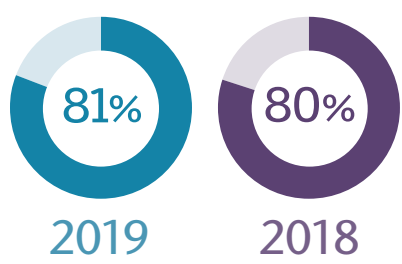


Results from year's survey show improvements in privacy and respect for patients. While there are concerns of discharge delays and declines in the information received on medicines.

76,915 patients responded

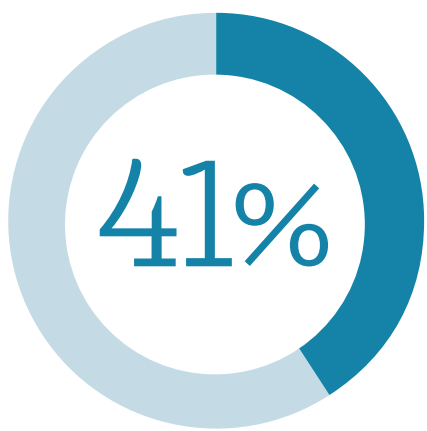
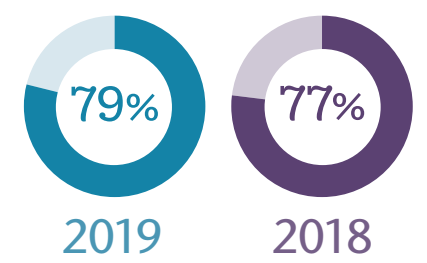
81%

of patients said they were 'always' treated with respect and dignity while they were in the hospital

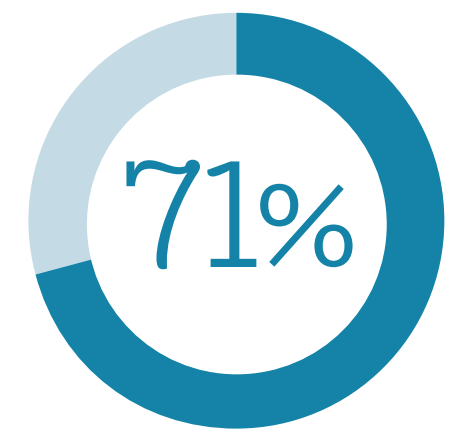
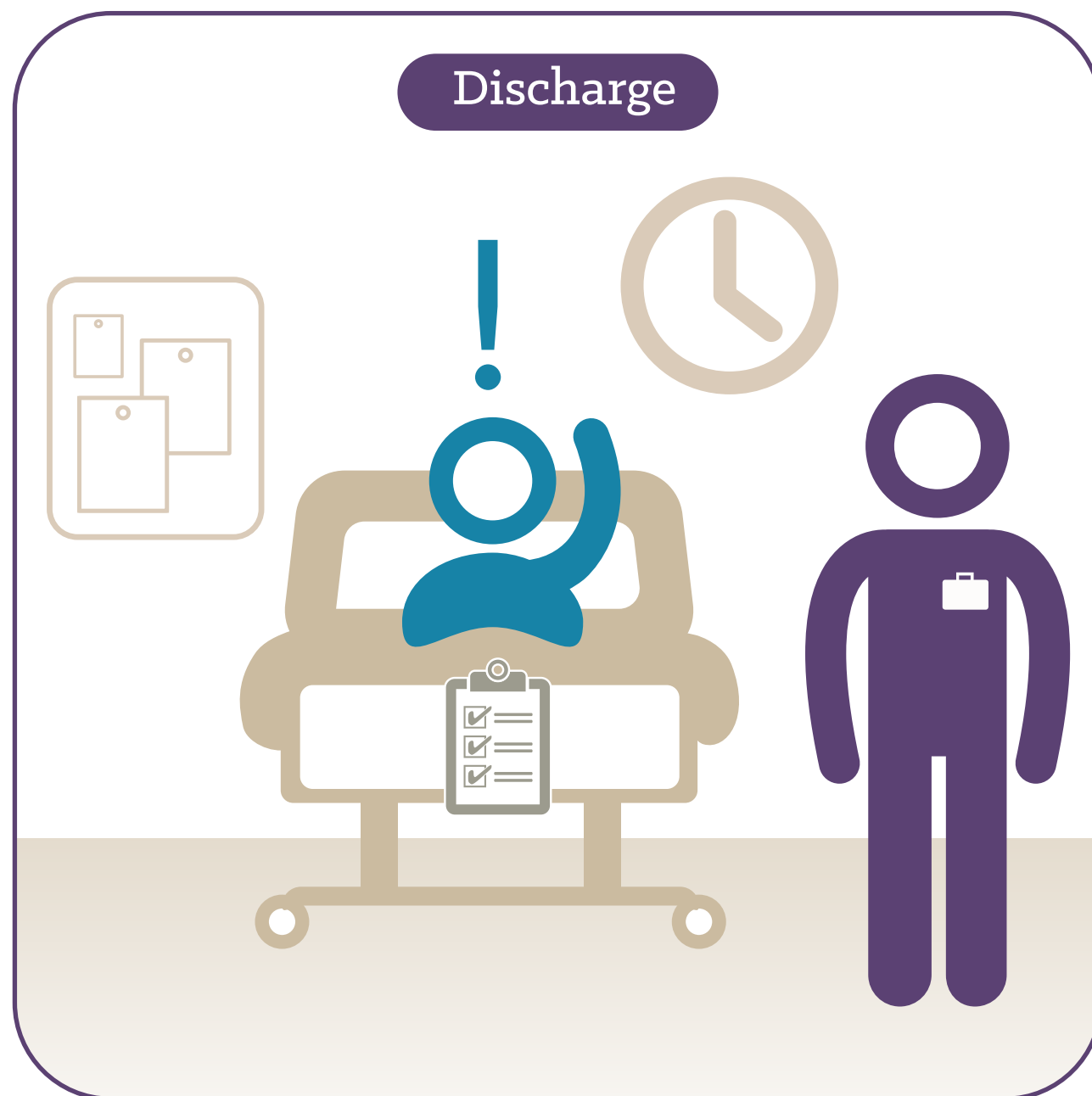


79%

of patients said they were 'definitely' given enough privacy when being examined or treated in A&E



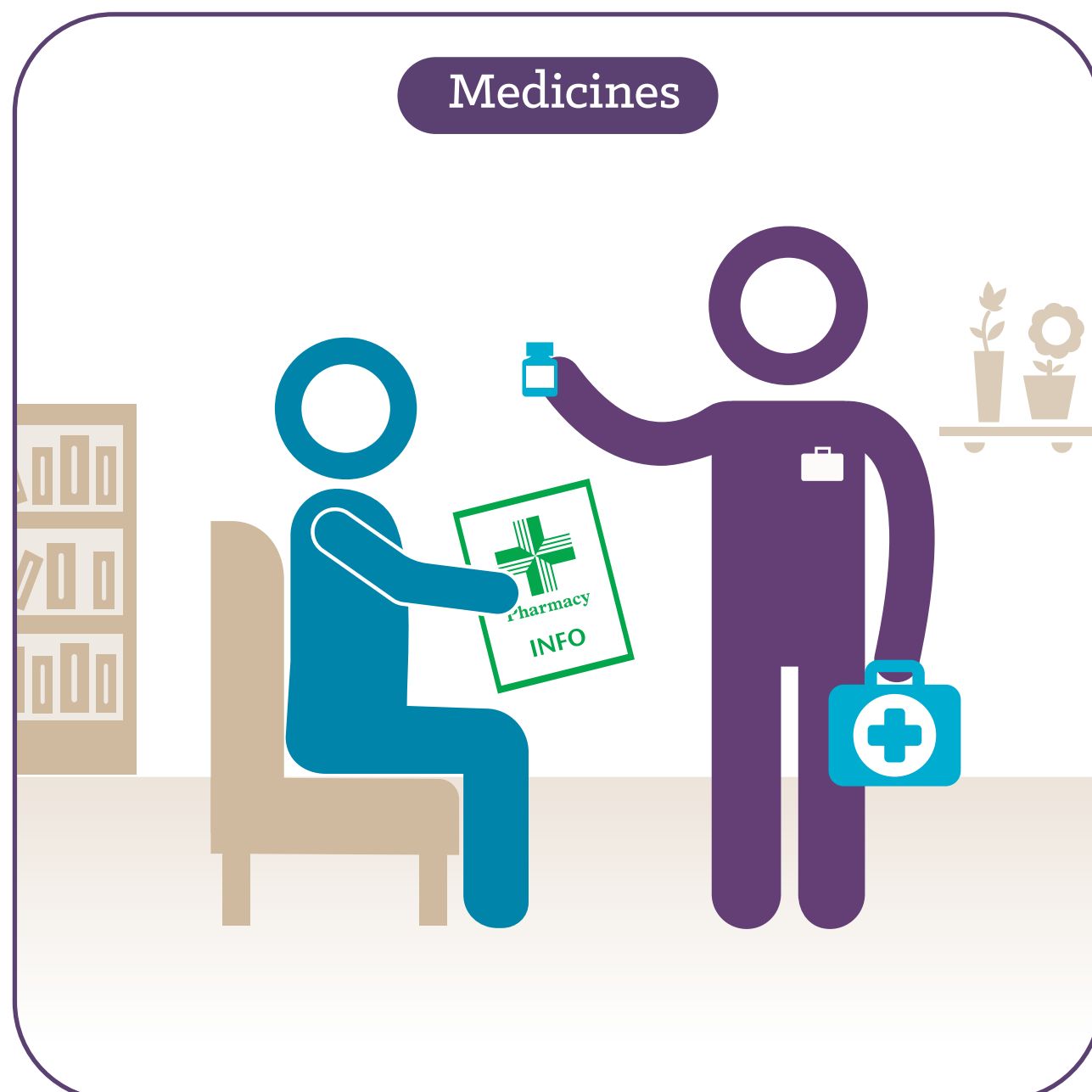
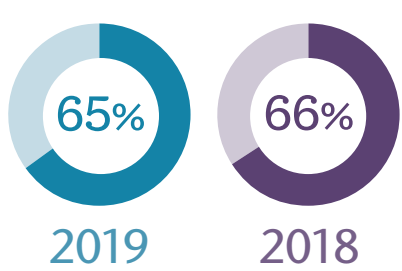
of patients said their discharge from hospital was delayed



of patients said their delay was due to waiting for medicines

65%

of patients 'completely' received clear written or printed information about their medicines



10%

of patients said staff **did not** explain the purpose of the medicines in a way they could understand

