

# The National Cancer Patient Experience Survey 2019

There are now more people than ever living with cancer in the UK. Each day in 2018 an average of 878 cancers were diagnosed\*. This survey collected responses from 67,858 cancer patients aged 16 and older with a confirmed primary diagnosis of cancer, who had been admitted to hospital as an inpatient for cancer related treatment, or who were seen as a day case patient for cancer related treatment.

\*Source May 2020 Cancer registration statistics



95%

of patients rated their overall care a 7 or above, from a scale of 0 (very poor) to 10 (very good).



94%

had hospital staff tell them who to contact if they were worried about their condition or treatment after leaving hospital.



37%

were not given information about how to get financial help or benefits from hospital staff.



67%

Only 67% were definitely offered practical advice and support in dealing with side effects from treatment.



25%

were not given enough care and support from health or social services during their cancer treatment.



62%

were not given a care plan (a document that sets out needs and goals for caring for their cancer, agreed between them and their health professional).